

# Independent Thematic Review of NUH Maternity Services Update 07 October 2021

This is the latest update on the Independent Review of NUH Maternity Services which is jointly commissioned by Nottingham and Nottinghamshire CCG and the Midlands Regional team of NHS England/Improvement.

We are committed to ensuring that we provide regular and routine updates to those interested in the Review. You can find information on the background of the Review and read our previous updates <u>here</u>.

### Independent Thematic Review of NUH Maternity Services – latest progress

The Review of Maternity Services at NUH is progressing as planned and the newly appointed independent Programme Director, Cathy Purt, has now recruited two clinicians who will jointly lead the clinical elements of the Review. The Programme Director and Review Team members do not have any previous connection to Nottingham and Nottinghamshire or NUH; they have been recruited for their vast experience of the NHS and their considerable knowledge in their specialist clinical area.

The Terms of Reference (ToR) are now well developed, and the draft version has been shared widely with families and their legal representative for their input throughout September. We have also worked closely with Members of Parliament with an interest in this work to ensure that they are fully up-to-date with the work and involved in the development of the ToR.

The final draft ToR is due to be shared with families by the end of this week for further comment, and we anticipate finalising the ToR at the end of the month, when it will be published shortly thereafter. A detailed set of Frequently Asked Questions (FAQs) are also being produced to accompany the ToR, in order to support wider understanding of the Review.

The Review will start its detailed work this month and is expected to complete by the end of 2022.

# **Review Team - key appointments**

Programme Director: Cathy Purt.

Cathy has extensive NHS experience in commissioning, acute hospitals and primary care as well as private sector roles. The majority of her experience is in the North West of England but also across the South West and West. Cathy is currently Non-Executive Director, Shropshire Community Health NHS Trust

Clinical Leads: Dr Teresa Kelly and Debbie Graham.

**Dr Teresa Kelly** is a Consultant Obstetrician at St Mary's in Manchester. She has extensive experience of management and of governance within the NHS and was part of the team that undertook the RCOG review of East Kent in 2015. She returned to East Kent on behalf of NHSE South East in 2020 as part of a team that reviewed the maternity service in East Kent. Teresa is a maternal deaths assessor for MBRRACE-UK, a Speciality Advisor for the CQC and is a Member of the Clinical Reference Group for Specialist Women Services. Teresa has worked as a Subject Matter Advisor for HSIB and a reviewer for the RCOG Each Baby Counts programme. In 2016, she was part of a team which undertook a focused review of North Manchester General's maternity service following a CQC visit. She worked clinically and managerially, as part of the improvement team in North Manchester from October 2016 until October 2017



**Debbie Graham** is an Independent Maternity Consultant specialising in the safety, quality and modernisation of the maternity services in England. With over 30 years as a qualified midwife, Debbie has extensive experience in clinical practice, leadership, management and strategic posts in the NHS before becoming independent in 2007. Independent work carried out to date includes undertaking two high profile Serious Incident reviews on behalf of NHS England and reviews of the quality, safety, organisational culture and staff behaviours in maternity services at several trusts in England. Debbie is a systems thinker and utilises an appreciative enquiry approach to effect change to ensure that women and their babies receive safe, effective, compassionate and responsive care. Debbie holds an LLM Medical Law and Ethics and is currently a PhD candidate researching the impact of the statutory Duty of Candour on the safety of maternity services in England, an interest she brings to all of her work.

#### **Details on the Review process**

During the development of the ToR, several questions have been asked repeatedly that we are able to clarify to enable people's understanding of the purpose of the thematic review.

The Review will consist of four areas of work:

- Data & Analytics: a review of data, trends and management information at the Trust since its
  inception in 2006, in order to assess patterns of incidents over time, correlating themes or trends,
  and potential causal factors
- Detailed Review & Key Lines of Enquiry: examining current and recent concerns with maternity services at the Trust and investigating specific themes and trends, in order to gain insights into practice, culture and processes
- Listening to Women, People who give Birth and Families: ensuring that the Review incorporates the learning and experience of those with lived experience of maternity services at the Trust
- Review of the Governance & Oversight of Maternity Services at the Trust: looking at the levels of assurance to ensure the safety and quality of service provision

# Answers to key questions:

- The Review Team do not see the issues within maternity services at NUH as being 'historical'. The Review Team will consider current practice as well as known issues in the past.
- The Review will cover the period since the formation of Nottingham University Hospitals NHS Trust in 2006. It is acknowledged that themes and trends may pre-date 2006; however, as 2006 represents the inception of the Trust, it is not possible to obtain or extract data and information prior to this date.
- At no stage will any recent or current NUH employees be involved in the set-up or delivery of the Review in any capacity, except to obtain or share relevant Trust information with the Review Team. This includes employees at every level within the Trust who may have moved on to work in other organisations, retired or left on health reasons.
- As the Review progresses, the findings and recommendations will be shared to ensure that timely
  improvements and changes are made. A final report of the Review will be published following
  completion.

# **Get involved - Family Group**

The Review Team will work independently with women, people who give birth and families to establish a Family Group. The purpose of the Family Group is to ensure that women, people who give birth and their families can share their experiences of the Trust's maternity services with the Review Team, in order to inform learning, themes and recommendations.



The Family Group will be led by an independent Chair or representative from the Group, who will support the work of the Review Team and act as an independent advocate for families. In supporting the Review Team, the Chair will not have access to any patient-identifiable information.

The Review Team and Chair of the Family Group will seek to ensure that the Family Group is representative of the population served by the Trust's Maternity Services.

Families can join the Family Group at any stage throughout the Review process and further information regarding the Family Group will be shared by the Review Team in due course.

If families would like to be part of the Family Group and share their experiences with the independent Review Team, they can register by sending their contact details to nnccg.nottsmaternityreview@nhs.net.

## Support Available

We appreciate this must be an extremely difficult time for women and families affected by their experience of maternity services and we have information on our website which can offer support and help. You can find all the details **here**.

We are sharing this update with you as you will have contacted us previously about the Review. If you would prefer not to receive these email updates please contact us at <a href="mailto:nnctsmaternityreview@nhs.net">nnctsmaternityreview@nhs.net</a>.

To request this information in another language or format please contact the Engagement Team at: nnccg.team.engagement@nhs.net or call or text 07385 360071. If texting or leaving a message, please provide your contact details and a member of the team will get back to you.

If you have any further questions or concerns about the Review, please do not hesitate to contact us at the email above.

Yours faithfully

Nigel Sturrock, Medical Director NHSE/I Midlands Region

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Amanda Sullivan, Accountable Officer NHS Nottingham and Nottinghamshire CCG