

## Frequently Asked Questions

### Vaccinations begin for those aged 40 and over

#### How do I book an appointment?

We are rolling out booking for Covid-19 vaccination appointments for everyone aged 40 and over locally.

You can book your Covid-19 vaccination appointment by visiting this website – <https://www.swiftqueue.co.uk/nottinghamc19vpatient.php> or calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.

Over 40s can also call the National Booking Service on 119 or use the [national booking link](#) to book an appointment at the large scale Mansfield Vaccination Centre or their nearest pharmacy-led site.

#### Do I need to wait for a letter before I book my appointment?

You **do not** need to wait for your letter to book your appointment – please book straight away if you are in this age group.

We are writing to everyone eligible locally over the next seven days. We will also send a text message where possible as well.

#### Do I need to bring my letter to the appointment?

No, but we ask that everyone observes the guidance when booking their appointment. If you are not eligible for your vaccine yet, please do not book in for your Covid-19 vaccination appointment. It is important these appointments are protected for those who are now eligible under this cohort to help protect them against Covid-19.

#### I haven't been called for a vaccine yet – have I missed my chance for an appointment now you have moved onto the next cohort?

No, absolutely not. We want to get everyone vaccinated who is eligible.

- If you are 40 years old and over you can book your appointment online here <https://www.swiftqueue.co.uk/nottinghamc19vpatient.php> or by calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.
- If you are Clinically Extremely Vulnerable, Clinically Vulnerable or an eligible carer you can book your appointment here <https://www.swiftqueue.co.uk/nottinghamc19v-clinv.php> or by calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.

#### I am struggling to travel to a vaccination centre – what can I do?

We are working with volunteer drivers and taxi companies to take people to their appointment.

This free of charge service is available to those in vulnerable groups and anyone who is geographically or socially isolated.

Please telephone the Booking Centre on 0115 883 4640 between 8am – 8pm (Mon to Fri) and 9am-5pm (Sat to Sun) and ask for transport support.

### **Why are there no appointments showing as available?**

Please check back daily, we are releasing appointments every day and do have enough vaccine for everybody.

### **Can I book for a family member or friend?**

Yes – you can book an appointment for someone else by following the details below.

- If they are 40 years old and over you can book an appointment for them online here <https://www.swiftqueue.co.uk/nottinghamc19vpatient.php> or by calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.
- If they are Clinically Extremely Vulnerable, Clinically Vulnerable or an eligible carer you can book their appointment here <https://www.swiftqueue.co.uk/nottinghamc19v-clinv.php> or by calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.

We have a [helpful guide on our website](#) for anyone who needs help booking someone else an appointment.

### **I am younger than 40 but I am clinically vulnerable (or a carer for someone over 16 who is clinically vulnerable), can I be vaccinated?**

Yes. If you meet the criteria, you can book your appointment online here <https://www.swiftqueue.co.uk/nottinghamc19v-clinv.php> or by calling the local booking centre on 0115 883 4640 between 8am – 8pm during weekdays and 9am – 5pm on weekends.

You can also read more on our [dedicated webpage](#) for people classed as clinically vulnerable or carers known as Cohort 6.

### **Who can I talk to if I have any questions or concerns?**

We are working closely with the local councils during the pandemic. The County Council are supporting us with managing requests for information and assistance related to the vaccine rollout so if you have any questions that are not answered by the information here please contact [enquiries@nottscc.gov.uk](mailto:enquiries@nottscc.gov.uk) or call 0300 500 80 80.