

1 Standard Court Park Row Nottingham NG1 6GN

> 26 May 2020 NHS Number

## To all patients registered at RHR Medical Centre

Dear Patient,

As a patient of RHR Medical Centre, we are writing to let you know of changes at your practice taking effect from Wednesday 1 July 2020.

We are transferring your registration to a new surgery called the Broad Oak Medical Practice, operated by Operose Health.

This is due to closure of RHR Medical Centre, following a decision by the Lead GP.

The Broad Oak Medical Practice will be based at the Strelley Health Centre on Strelley Road – about half a mile from your current practice location.

**Address:** Broad Oak Medical Practice

Strelley Health Centre 116 Strelley Road Nottingham NG8 6LN

You do not need to take any action as you will be automatically transferred to the new Broad Oak Medical Practice on 1 July 2020.

If you would prefer not to be registered with the new Broad Oak Medical Practice you can choose to register with a different General Practice, please visit the NHS website – <a href="https://www.nhs.uk">www.nhs.uk</a> – and put in your postcode for a list of your nearest GP practices. To register, contact your chosen GP practice and they will go through the registration process with you.

Further information on this change including frequently asked questions is available on the Nottingham and Nottinghamshire CCG website <a href="https://nottsccg.nhs.uk/">https://nottsccg.nhs.uk/</a>.

If you need help registering with a new GP practice or have any questions about the closure of RHR Medical Centre, please contact the Nottingham and Nottinghamshire Patient Experience Team on 0115 883 9570 or email Ncccq.patientexperience@nhs.net.

Yours sincerely,

Joe Lunn Interim Associate Director of Primary Care NHS Nottingham and Nottinghamshire CCG